

# **ASPEN** | Performance Totals

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For Dates: 12/01/2013 - 12/31/2013

Include only Verified Time

Hide Details

Run at: 5/29/2014 5:51:44 PM



Date	Daily Rate	Items/Records	Total Weight	Hourly Rate	Regular Hours	Excluded Time	Credit Hours Worked	Hours Available	Quality Reviews	Issues Reviewed	Issue Errors	Quality Accuracy
Total	0	1/1	0	0	170	170	0	0	2	4	0	100 %
Goals	8											96 %

end of report results.

**PLAINTIFF'S  
EXHIBIT**

CASE  
NO. 1:17-CV-00091

EXHIBIT  
NO. **24**

https://aspens.virg.gov/employee/production/... ASPEN - Employee ...

Home > Employee Production

Station: 320 Status: All Pay Period: All Work During Overtime Only

Show Production Reports for: Show All Records Quality Review Status: SELECT  
Add a Production Report | Rollback | Reset

Number of Records: 2162 (Sorted by Case Date - Latest First) Total Credit: 2162

Icon	Description	Date	Case Only	Case Quality Review	Case Credit	Case Status	Case Total
Counted, Quality Review Performed	1/23/2014	Case Only	1	0.5			
Counted, Quality Review Performed	1/23/2014	Case Only	1	1			
Counted	1/23/2014	Case Only	1	0.5			
Counted	1/8/2014	Case Only	1	1			
Marked Not Valid	12/18/2013	Case Only	8	1	0.5		
Marked Not Valid	12/18/2013	Case Only	13	1	1		
Counted	12/18/2013	Case Only	1	0			
Counted	11/5/2013	Case Only	1	0			
Counted, Quality Review Performed	10/29/2013	Case Only	1	1			

Database: Production

# **ASPEN Quality Review**

**Status:** Completed

**Errors:** No

**Total Quality for Case:** 100 %

**Reviewed:** 12/23/2013 By Jessica Cornish

**Peer Review:** NO

**Employee:** MCDANIEL, NATALIE Date: 12/18/2013

**Action:** 2225 - EP 110 with 1-2 issues rated

**Number of Items:** 1 Times Weight of: 0.5 = **0.5 (Total Credit)**

**Claim Number:** 18

**End Product:** 110

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## **Indicate Issues**

A1. Were all claimed issues addressed?	YES
A.1.A Number of Issues Addressed:	1
A.1.B Number of Issues Not Addressed:	0
A2. Were all inferred and/or ancillary issues addressed?	N/A
A.2.A Number of Issues Addressed:	N/A
A.2.B Number of Issues Not Addressed:	N/A
A.3. Total Number of Issues:	1

## **Benefit Entitlement/Deferred**

	Issue 1
A4. Enter Diagnostic Code (DC) or Non Diagnostic Code (NDC) Abbreviations:	6100
A5. Condition (based on DC/NDC):	Hearing loss
A5.A Condition if Other DC/NDC (specify):	
A5.B Description of condition:	bilateral
A6. Status of Issue:	Rated
A7. Were all issues correct with no errors?	YES
A8. Was the selected issue being reviewed correct?	YES
B1. Was VCAA pre-decision "notice" provided and adequate?	YES
B2. Does the record show development to obtain all relevant evidence needed to decide the claim? (If no, specify deficiency)	YES
B2.A Specify Deficiency(s):	
C1. Was the grant or denial of issue correct?	YES
C2. Was percentage evaluation and all coding correct?	YES
D1. Are all effective dates correct?	YES

## **Decision Documentation/Other**

	Issue 1
H1. If a VA examination was requested, was that examination necessary and if an opinion was requested was the opinion an appropriate medical (not legal) question?	YES
H2. Examination Requests - Were correct worksheets requested?	YES
H3. Examination Requests - Were issues (disabilities claimed) clearly identified?	YES
H4. Examination/Medical Opinion Requests - Did the RVSR indicate that the folder should be provided to the examiner for review when required?	YES
H5. Medical Opinion Requests - If a medical opinion was requested, were pertinent issues clearly identified and appropriate question(s) clearly asked?	YES
I1. When evidence was sufficient to grant partial benefits, were those benefits granted promptly, while developing other issues?	YES
E1. Was all pertinent evidence discussed?	YES
E2. Was the basis of each decision identified and each denial explained?	YES
E3. Was the communication written in a non-adversarial, respectful manner?	YES
G2. Were third signatures appropriately documented when required?	N/A
F4. Was POA properly indicated?	N/A

S1. Were all systems appropriately updated to reflect current status of claim?	N/A
J1. Errors not associated with end product subject to review?	N/A
J2. Disability Determination	N/A
Quality for issue:	100%
Total Quality for case:	100%
<b>Comments (issue based combined):</b>	
<b>Comments (claim based):</b>	

TOP

<b>ASPEN Quality Review</b> <b>Status:</b> Completed <b>Errors:</b> No <b>Total Quality for Case:</b> 100 % <b>Reviewed:</b> 1/7/2014 By Jessica Cornish <b>Peer Review:</b> NO <b>Employee:</b> MCDANIEL, NATALIE <b>Date:</b> 12/18/2013 <b>Action:</b> 2251 - EP 020 with 3-4 issues rated <b>Number of Items:</b> 1 <b>Times Weight of:</b> 1 = 1 <b>(Total Credit)</b> <b>Claim Number:</b> ████████ 13 <b>End Product:</b> 020	<a href="#">Print</a>  <a href="#">Close</a>		
<b>Indicate Issues</b>			
A1. Were all claimed issues addressed?	YES		
A.1.A Number of Issues Addressed:	3		
A.1.B Number of Issues Not Addressed:	0		
A2. Were all inferred and/or ancillary issues addressed?	N/A		
A.2.A Number of Issues Addressed:	N/A		
A.2.B Number of Issues Not Addressed:	N/A		
A.3. Total Number of Issues:	3		
<b>Benefit Entitlement/Deferred</b>			
	Issue 1	Issue 2	Issue 3
A4. Enter Diagnostic Code (DC) or Non Diagnostic Code (NDC) Abbreviations:	5283	7805	7805
A5. Condition (based on DC/NDC):	Tarsal or metatarsal, malunion or nonunion	Scar(s): other	Scar(s): other
A5.A Condition if Other DC/NDC (specify):			
A5.B Description of condition:	right	right	N/A
A6. Status of Issue:	Rated	Rated	Rated
A7. Were all issues correct with no errors?	YES		
A8. Was the selected issue being reviewed correct?	YES	YES	YES
B1. Was VCAA pre-decision "notice" provided and adequate?	YES	YES	YES
B2. Does the record show development to obtain all relevant evidence needed to decide the claim? (If no, specify deficiency)	YES	YES	YES
B2.A Specify Deficiency(s):			
C1. Was the grant or denial of issue correct?	YES	YES	YES
C2. Was percentage evaluation and all coding correct?	YES	YES	YES
D1. Are all effective dates correct?	YES	YES	YES
<b>Decision Documentation/Other</b>			
	Issue 1	Issue 2	Issue 3
H1. If a VA examination was requested, was that examination necessary and if an opinion was requested was the opinion an appropriate medical (not legal) question?	YES	YES	YES
H2. Examination Requests - Were correct worksheets requested?	YES	YES	YES
H3. Examination Requests - Were issues (disabilities claimed) clearly identified?	YES	YES	YES
H4. Examination/Medical Opinion Requests - Did the RVSR indicate that the folder should be provided to the examiner for review when required?	YES	YES	YES
H5. Medical Opinion Requests - If a medical opinion was requested, were pertinent issues clearly identified and appropriate question(s) clearly asked?	YES	YES	YES
I1. When evidence was sufficient to grant partial benefits, were those benefits granted promptly, while developing other issues?	YES	YES	YES
E1. Was all pertinent evidence discussed?	YES	YES	YES
E2. Was the basis of each decision identified and each denial explained?	YES	YES	YES
E3. Was the communication written in a non-adversarial, respectful manner?	YES	YES	YES

G2. Were third signatures appropriately documented when required?		N/A	
F4. Was POA properly indicated?		N/A	
S1. Were all systems appropriately updated to reflect current status of claim?		N/A	
J1. Errors not associated with end product subject to review?		N/A	
J2. Disability Determination		N/A	
Quality for issue:	100%	100%	100%
Total Quality for case:	100%		
<b>Comments (issue based combined):</b>			
<b>Comments (claim based):</b>			

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# ASPEN | Production Record

[ASPEN Home](#) > [Employee Production](#) > View Production Record

## Production Information | Deferred Information |

### Production Action

Employee: MCDANIEL, NATALIE Date: 12/18/2013

Action: 2251 - EP 020 with 3-4 issues rated

Number of Production Items: 1 X Action Weight: 1 = Total Credit: 1

### Claim

☐ Multiple Claims OR Claim Number: 13 End Product: 020

☐ Worked on Overtime

Number of Issues: 3

### Validation

Record Marked not Valid

Remarks: Cant combine excluded time coordination and production credit during same day. Reenter claim number with zero credit, please.

First Input: 12/18/2013 By NATALIE MCDANIEL  
Last Updated: 1/15/2014 By Charles Moore

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# ASPEN | Production Record

[ASPEN Home](#) > [Employee Production](#) > [View Production Record](#)

## Production Information | Deferred Information |

### Production Action

Employee: MCDANIEL, NATALIE Date: 12/18/2013

Action: 2225 - EP 110 with 1-2 issues rated

Number of Production Items: 1 X Action Weight: 0.5 = Total Credit: 0.5

### Claim

☐ Multiple Claims OR Claim Number: 118 End Product: 110

☐ Worked on Overtime

Number of Issues: 1

### Validation

Record Marked not Valid

Remarks: Cant combine excluded time coordination and production credit during same day. Reenter claim number with zero credit, please.

First Input: 12/18/2013 By NATALIE MCDANIEL  
Last Updated: 1/15/2014 By Charles Moore

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https://aspens.virva.gov/aspens/EmployeeTimeReporting.aspx ASPEN - Employee ...

Home > Employee Time Reporting

Station: 022 Status: ALL Pay Period: All Type: All

☐ Exclude Records over 1 month old

Add Time Reporting Range | Refresh | Reset

Number of Records: 1074 (Sorted by Date - Latest First)

	Verified	Date	Name	SL 000			
<input checked="" type="checkbox"/>	Verified	12/23/2013	Mike Galt	Deduct - Leave (AL, SL, etc)	10	10	LASIC, VIKKA
<input checked="" type="checkbox"/>	Verified	12/19/2013	Mike Galt	Deduct - Special Projects	10	10	LASIC, VIKKA
<input checked="" type="checkbox"/>	Verified	12/19/2013	Mike Galt	Deduct - Special Projects	1.5	1.5	Moore, Orange
<input checked="" type="checkbox"/>	Verified	12/19/2013	Mike Galt	Deduct - Special Projects	9	9	LASIC, VIKKA
<input checked="" type="checkbox"/>	Verified	12/19/2013	Mike Galt	Deduct - Other	10.5	10.5	LASIC, VIKKA
<input checked="" type="checkbox"/>	Verified	12/17/2013	Mike Galt	Deduct - Leave (AL, SL, etc)	4	4	LASIC, VIKKA
<input checked="" type="checkbox"/>	Verified	12/17/2013	Mike Galt	Deduct - Special Projects	0	0	LASIC, VIKKA
<input checked="" type="checkbox"/>	Verified	12/16/2013	Mike Galt	Deduct - Special Projects	10	10	LASIC, VIKKA
<input checked="" type="checkbox"/>	Verified	12/12/2013	Mike Galt	Deduct - Special Projects	4	4	LASIC, VIKKA
<input checked="" type="checkbox"/>	Verified	12/12/2013	Mike Galt	Deduct - Leave (AL, SL, etc)	5	5	LASIC, VIKKA

Database: Production

- [Properties](#)

### Editable Properties

- Subject:
- Receipt Date:  
Receipt Date: 12/18/2013
- Document Category - Type:  
Rating Decisions : Rating Decision - Codesheet
- EP:
- Actionable:  
☒ Yes ☐ No
- Certified:  
☒ Yes ☐ No

### Document Properties

- File Number: [REDACTED]13
- Veteran Name: [REDACTED]
- Shipping Number:
- New Mail: false
- Document ID: {5AA6CA4F-1270-4AA1-B6D3-C9B7698CAE25}
- Date of Upload: Wed Dec 18 18:41:09 EST 2013
- Source:

- [Properties](#)

## Editable Properties

- Subject:
- Receipt Date:  
Receipt Date: 12/18/2013
- Document Category - Type:  
Rating Decisions : Rating Decision - Codesheet
- EP:
- Actionable:  
☒ Yes ☐ No
- Certified:  
☒ Yes ☐ No

## Document Properties

- File Number: 58-26-8
- Veteran Name: JAMES LEONARD
- Shipping Number:
- New Mail: false
- Document ID: {69CD193E-A574-4D26-BA3B-11CC6FABAEF2}
- Date of Upload: Wed Dec 18 20:06:05 EST 2013
- Source:

# ASPEN | Time Reporting Record

[ASPEN Home](#) > [Employee Time Reporting](#) > Edit Time Reporting Record

Read Only

## Employee Time Information

Excluded Time

Date: 12/18/2013 (no dates past this pay period)

Type: Deduct - Special Projects

Total Hours (e.g. 1.25= 1 hr 15 min): 1.5

Description:

This additional time covers invalidatd credit for same day.  
Charles Moore, VSCM 1-15-14

Verified by: Charles Moore on 1/15/2014

First Input: 1/15/2014 By Charles Moore  
Last Updated: By

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# ASPEN | Production Record

[ASPEN Home](#) > [Employee Production](#) > [View Production Record](#)

## Production Information | Deferred Information

Production Action

Employee: MCDANIEL, NATALIE Date: 12/18/2013

Action: 225 - EP 110 with 1-2 issues rated

Number of Production Items: 1 X Action Weight: 0.5 = Total Credit: 0.5

Claim

☐ Multiple Claims OR Claim Number: [REDACTED] End Product: 110

☐ Worked on Overtime

Number of Issues: 1

TD18

Validation

Record Marked not Valid

Remarks: Cant combine excluded time coordination and production credit during same day. Reenter claim number with zero credit, please.

First Input: 12/18/2013 By NATALIE MCDANIEL

Last Updated: 1/15/2014 By Charles Moore

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# ASPEN | Production Record

[ASPEN Home](#) > [Employee Production](#) > View Production Record

## Production Information | Deferred Information

Production Action	
Employee: MCDANIEL, NATALIE	Date: 12/18/2013
Action: Error	
Number of Production Items: <input type="text"/>	X Action Weight: <input type="text"/> = Total Credit: Error
Claim	
<input type="checkbox"/> Multiple Claims OR Claim Number: <input type="text"/>	End Product: <input type="text"/>
<input type="checkbox"/> Worked on Overtime	
Number of Issues: <input type="text"/>	
Validation	
Record Marked not Valid	
Remarks:	

First Input: 12/18/2013 By NATALIE MCDANIEL  
Last Updated: 1/15/2014 By Charles Moore

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